

Attention Town of Manlius residents:

**Effective 5/31/22** the town will be changing over to an automated collection system. Syracuse Haulers will provide each residence containerized trash and recycling services. Automating the collection will be a betterment to the towns existing service due to the following:

- Uniformity throughout The Town
- Environmental impact – (containment of material)
- New Trucks will be used throughout the town
- Safety of the residents (rolling of cart instead of lifting and dragging)
- Increase recycling numbers due to container volume and every resident will have a container to promote recycling
- Bird and rodent control

Two new 95-gallon carts will be provided to each home; one for trash and one for single stream recycling. Please place these carts out the night before or by 6:00am at the curbside as you have in the past on your pickup day. **Your pick-up day will remain the same.** Please place these new carts with the handle facing your home. Please separate these carts at least **five feet** from one another (See Image 1), or each at opposite sides of your driveway as shown below. (See image 2) All trash & recycling to be picked up must be placed in the appropriate container, not on the ground. Please do not attempt to crush down the contents and over pack the container as this will lead to issues when trying to empty the containers in to the trucks. All cardboard boxes must be broken down. All recycling materials can be mixed together in the recycling cart.

These carts have serial numbers for tracking purposes and will be maintained by Syracuse Haulers for all normal wear and tear (a wheel falling off, lid hinge breakage, body cracks etc.) which would result in replacement or repair by Syracuse Haulers. The carts will be the responsibility of the homeowner during the five-year contract. Please be sure to keep track of this equipment and report any wear and tear to Syracuse Haulers at (315) 426-6771. Abuse which includes fire, paint damages, vehicle crushing or loss of the equipment would be charged at a rate of \$125 per container to include both the replacement and switch out of the damaged equipment. **You are not authorized to alter the containers in anyway.**

**IMAGE 1**



**IMAGE 2**



Questions regarding this letter? Please visit our website at [www.syracusehaulers.com](http://www.syracusehaulers.com).

Questions regarding recycling material? Please visit [www.ocrra.org](http://www.ocrra.org).

## Town of Manlius FAQs

1. **Will my pickup day change?** – No, your service day will remain the same.
2. **What time should I put my containers out for collection?** – Place containers curbside the night before your service day or no later than 6 am on your service day to avoid being missed.
3. **What if I put my containers out late and miss the pickup?** – You can contact Syracuse Haulers to arrange a special pickup for a return trip **fee**.
4. **What if I want to use my own containers?** – Only Syracuse Haulers containers will be serviced. All others will be left behind.
5. **What do I do with my old trash and recycling containers?**
  - Old trash cans can be dropped off at the Manlius Highway Dept at 5970 Clemons Rd, East Syracuse, NY 13057 during the month of June.
  - Old OCRRA blue bins can be dropped off at the Manlius Highway Dept or the Manlius Town Hall at 301 Brooklea Dr, Fayetteville, NY 13066.
  - Contact Syracuse Haulers to have the old containers taken away for a **fee**.
  - Find a use for the containers around the house or use them for your brush collection.
6. **What do I do with large cardboard boxes?** – Break it down and place it in your green Syracuse Haulers container or call Syracuse Haulers for a special pickup for a **fee**.
7. **Can I place trash and recycling outside of my containers?** – No, nothing will be collected outside of the containers unless previously scheduled for a **fee**. Bulk items can also be picked up for a fee. Contact Syracuse Haulers for a quote.
8. **Why were my containers missed?** –
  - Put out late
  - Overloaded - Lids should be closed for collection
  - Unauthorized items in containers
  - Improper container placement
9. **What if I need an additional trash or recycling container for my household?** – Contact the Town of Manlius to request additional carts for a **fee**.
10. **What if I want a smaller set of containers?** – Starting 7/1/22 residents can request a smaller 65 gallon set of containers for a fee of \$162.00. Please contact Syracuse Haulers to request change.